



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 229/2020

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COLOCATION, LIVE CONNECTIVITY TEST (LCON) AND ENABLEMENT FREEZE PERIOD FOR 2020

As we near our year-end freeze period, kindly take note of the following:

- The final date when we will be conducting Live Connectivity Tests (LCON), network changes and Colocation Change requests for 2020 will be on Friday, 4 December 2020 and will resume on Monday, 4 January 2021.
- Enablement and Colocation Services Order Form (CSOF) requests will be dealt with as per the current SLA's, 7 and 10 working days respectively.
- Self LCON requests where network changes are not required will be considered.
- LCON and Colocation change requests will resume from 4 January 2021.
- Please note that the CTS environment will not be available on the below public holidays:
 - **16 December 2020**
 - **25 December 2020**
 - **26 December 2020**
 - **1 January 2021**

Markets / Services:

All JSE Markets

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

Client Service Centre